

## STATEMENT OF COMPANY QUALITY POLICY

The purpose of this quality policy is to define the Attwater Groups commitment to satisfying the needs and expectations of its customers by the use of a quality management system (QMS) approach. In support of this, the company has established and maintains an effective and efficient QMS, which is planned, developed and subject to review in order to ensure continual improvement.

The quality management system has the unqualified support of top management and provides a framework for the quality objectives set within the company. The management team use risk based thinking, to provide the necessary resource to ensure that all aspects of the system are implemented, effectively reviewed, continuously monitored and where appropriate improved in a structured way.

The Company commits to:

- Developing, monitoring, implementing and improving its documented management system in support of this policy.
- Comply with relevant statutory and regulatory standards and requirements.
- Providing its customers with quality products and services which enhance its customer's satisfaction.
- Developing competency; investing in its staff by building a team based culture which maximises staff contribution, both individually and by empowering the team to meet business needs.

The Quality Manual (QM) supporting this policy describes how the QMS meets the requirements of ISO 9001/AS9100, as well as describing how the system caters for the special contractual requirements of individual customers. It defines the Company's core, key and supporting processes which are aligned with both business needs and the standard. The QM also defines the responsibilities of key staff and defines their role in the implementation of the QMS. The company will allow rights of access to, third party assessment organisations, customer representatives and regulatory authorities in order to verify product and determine the effectiveness of the documented management systems described in this manual.

All personnel are required to comply with the policies, systems and procedures of the Company and to this end, a structured staff evaluation and training scheme are in operation. This ensures that personnel receive optimum training pertinent to their defined roles within the organisation.

It is the firm belief of the management team that an efficient, effective and dynamic quality system, which addresses the needs and expectations of customers and which is supported by all personnel, enhances and secures the future prosperity of the company.

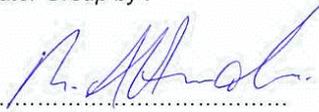
*Approved on behalf of the Attwater Group by :*



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Dave Swarbrick  
Quality Director



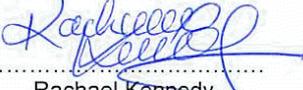
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Production Director



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Richard Attwater  
Managing Director



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Martin Bate  
Financial Director



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Rachael Kennedy  
Sales Director