

QM01	QUALITY MANUAL	DATE: 30/11/2016
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COMPANY QUALITY POLICY STATEMENT

It is the policy of Custom Composites Ltd. to ensure that its products and services meet the highest standard of quality and reliability, as well as the requirements and expectations of its Customers. The company will as a minimum meet all the requirements laid down by the Customer, regulatory and legal requirements.

The company will comply with requirements to which it subscribes and will continually improve the effectiveness of the quality management system. The company will determine the business environment that it operates in and determine quality objectives appropriate. These are set, appraised and reviewed during management review.

To achieve the Companies stated objectives it is the policy of the Company to establish and maintain an effective and efficient Quality Assurance System based on the requirements of BS EN ISO 9001:2015. The system provides a framework for the company to control its products and services. It provides the means to establish, define and communicate those requirements to all and to provide for continual improvement.

The company firmly believes that in support of its systems it provides effective leadership and commits to integrating its quality management system into its business processes. A Director is appointed as the Quality Manager to establish and direct the implementation of the Quality System, he has the authority to enforce the requirements of the System, to manage the System, and audit its implementation. The System is to be operated and maintained through registration and annual review by third party assessment and fully supported by the Internal Quality Audit Programme.

The Quality Programme laid down in this Manual has the full support of the Directors, management and staff, who have been informed of this quality policy and appreciate the importance of quality assurance in the control of present day work practices. All staff understand why they are required to carry out their duties in accordance with this Quality System, which incorporates procedures to assist them in carrying out their work in a planned, consistent and economical manner. These procedures are intended to foster, not inhibit, the exercise of professional judgement and creative problem solving.

Any conflict will be resolved by the undersigned, and any such decisions in this respect will take into account all legislative or Customer requirements and will not contravene any applicable requirements